5.2 Upgrade Instructions for versions 5.0 and below

Before you begin

Make sure Power Practice is closed on all the computers.

Upgrade the server first before upgrading the rest of the workstations.

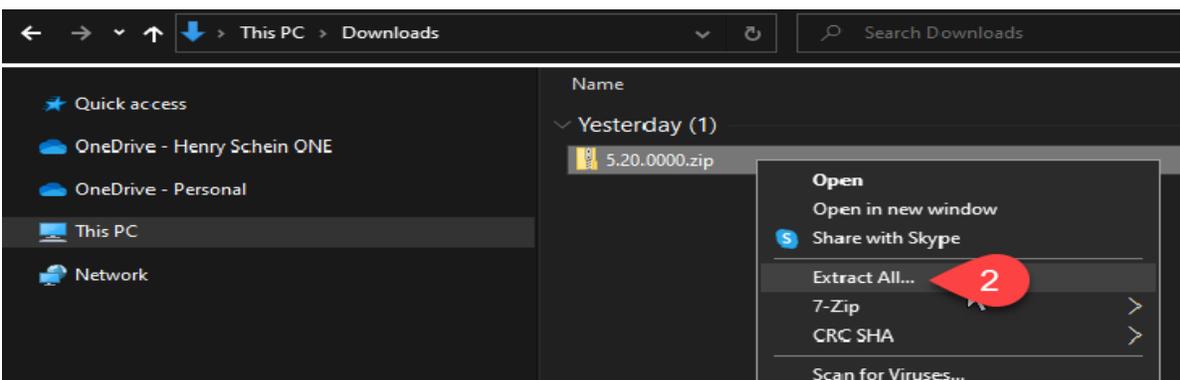Use the table to the right to plan for sufficient time to complete the upgrade.

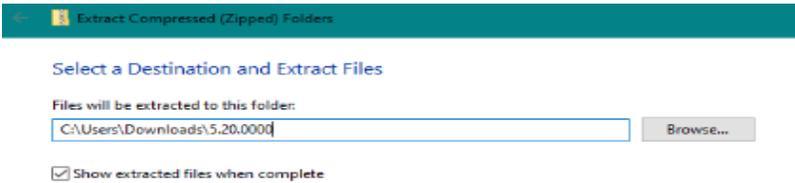| Number of computers	Est. time for upgrade
5	30 minutes
10	1 hour
20	1.5 hour

Steps

NOTE: These screenshots were taken from a Windows10 computer using Google Chrome; your experience may differ slightly. In most cases it's OK to select "Yes", "OK", "Allow", or "Run" if you encounter any pop-up messages that are different from the screenshots below.
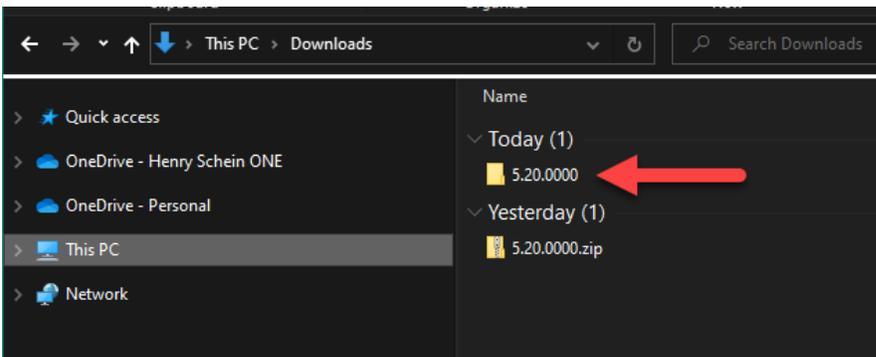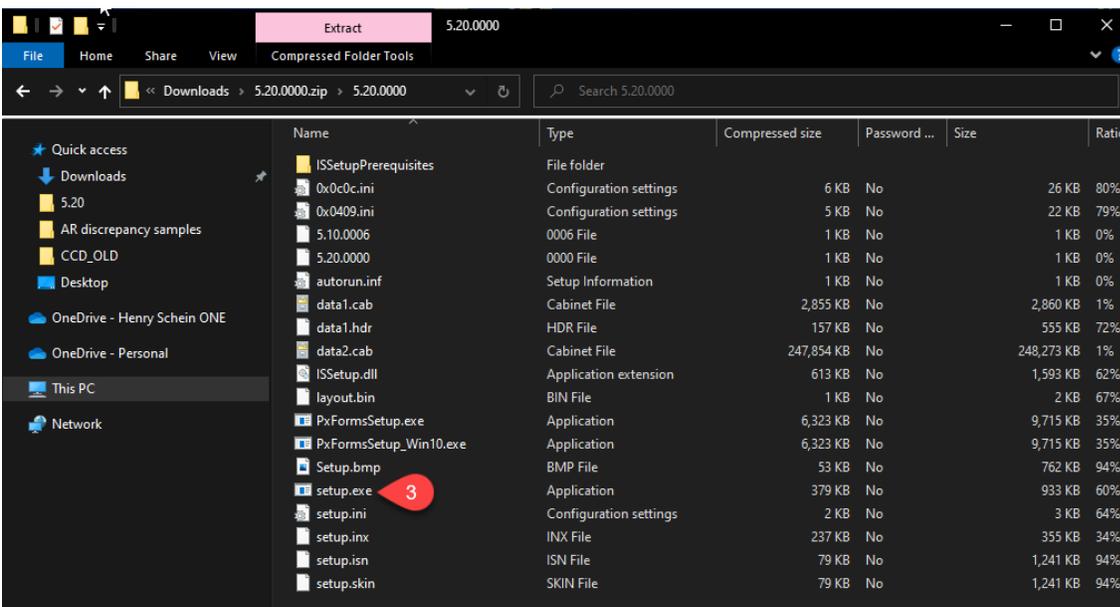

Open the zip file you downloaded.

Right click on the zip file and select **Extract All**.

Click on **Extract**.
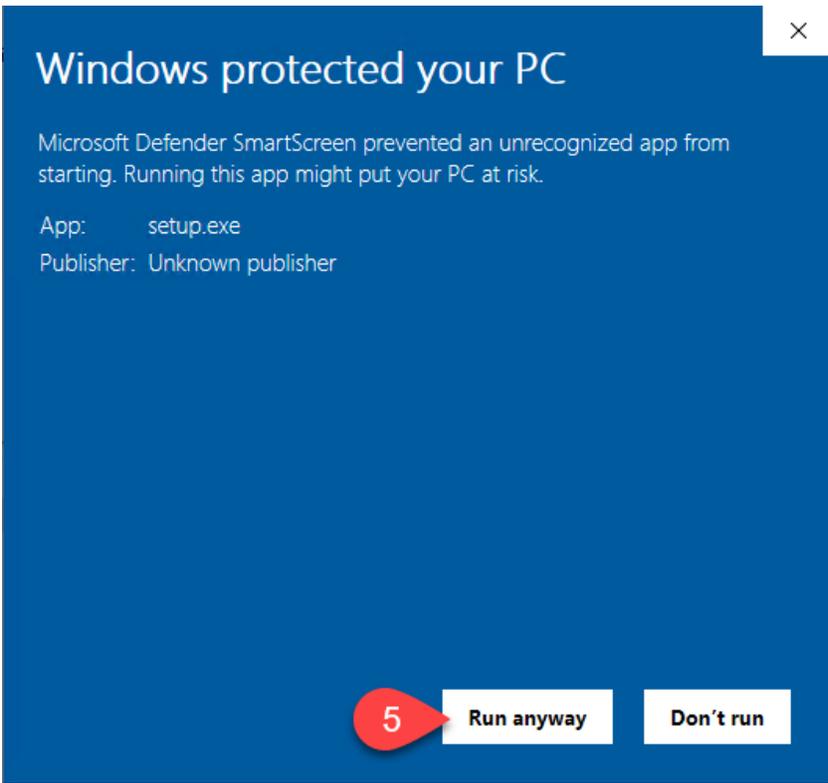

Next **open the extracted folder**.
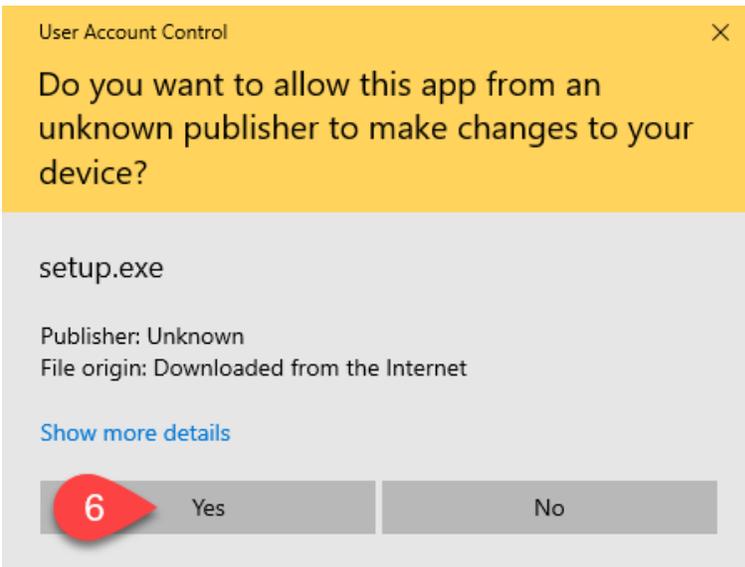

Double click the **Setup file**.
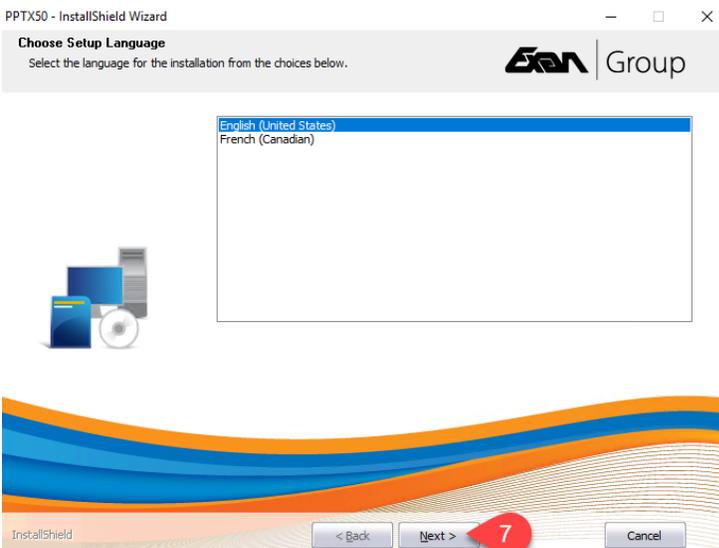(The correct Setup file is listed as an Application in the Type Column)

Windows protected your PC

Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.

More info   **4**

Don't run

Select the **More Info** option. (Windows 10 and above)

Px POWER PRACTICE

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Windows protected your PC

Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.

App: setup.exe
Publisher: Unknown publisher

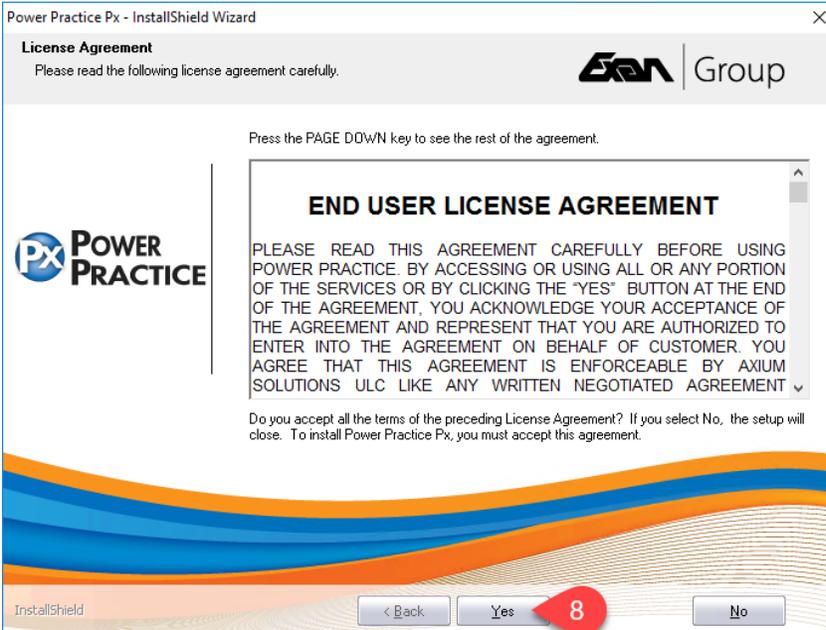5   **Run anyway**   **Don't run**

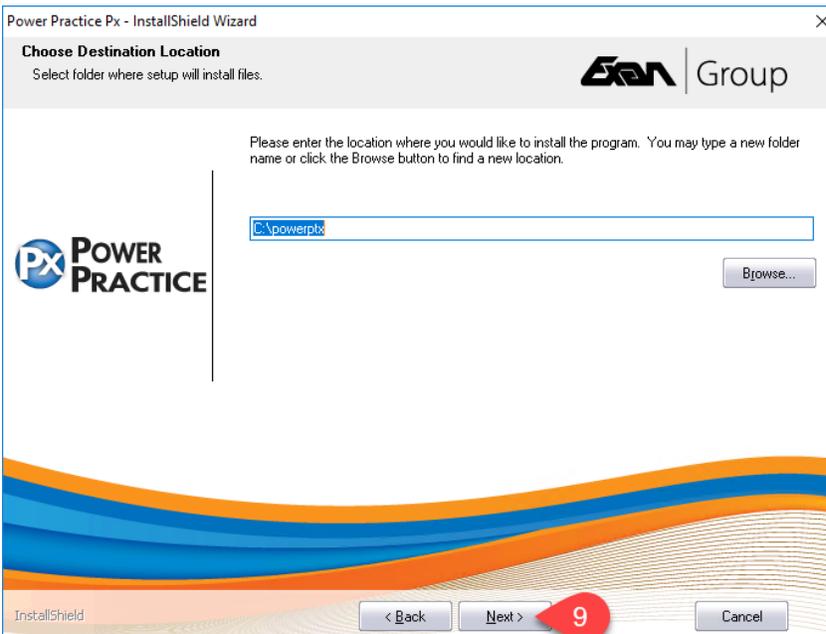Select the **Run anyway** button. (Windows 10 and above)

Select the **Yes** button. (Windows 10 and above)

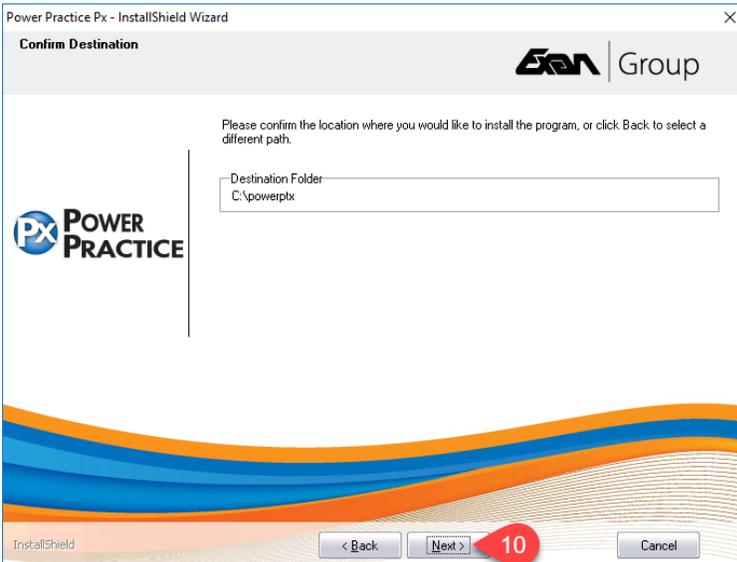

Select the **Next** button.
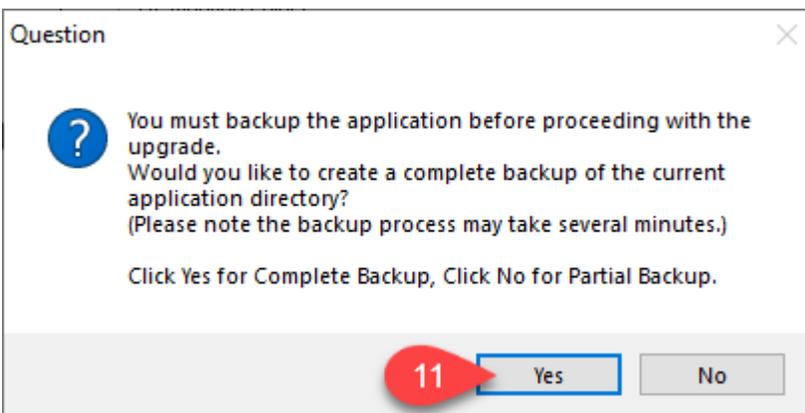
Select the **Yes** button.

Select the **Next** button.
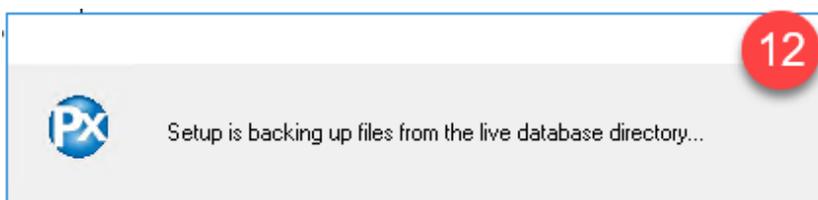**Note:** The C drive is the default drive where Power Practice is installed.
Double check with your office technician if they installed it in a different drive before proceeding.
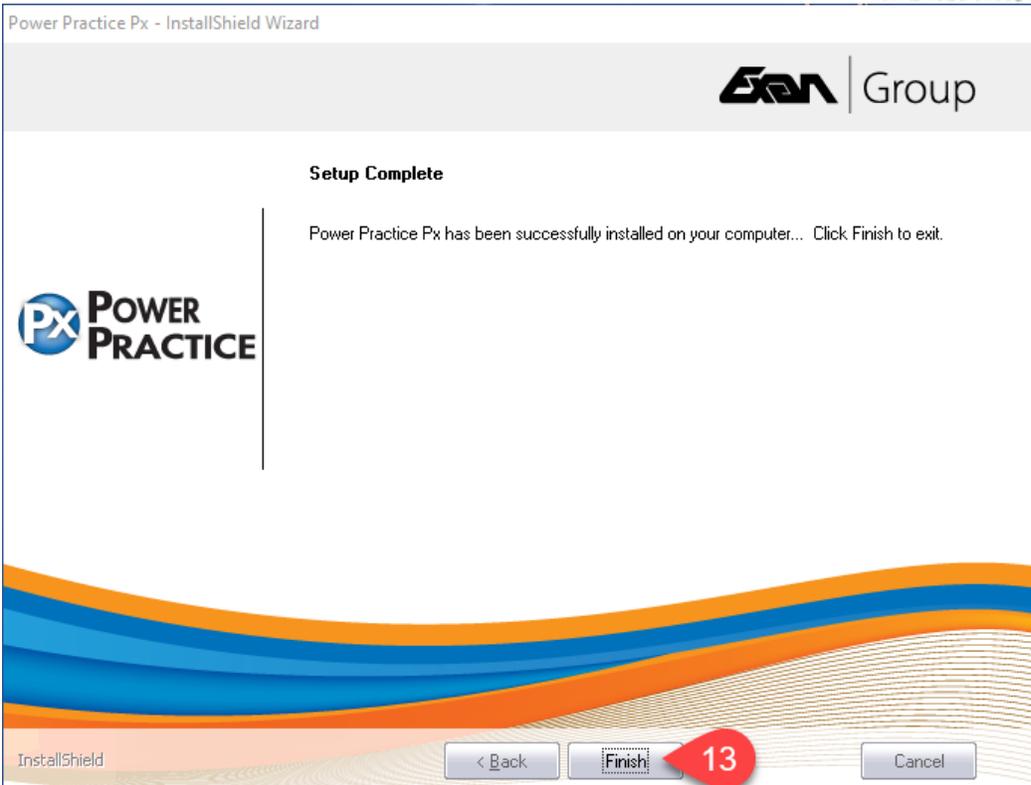
Select the **Next** button.

Select the **Yes** button. (The backup will take some time to complete depending on your entire database size and network speed.)

The upgrade will take a couple minutes to backup the database and then will start and take a couple more minutes to perform the upgrade.

Select the **Finish** button. Your server is now updated.

Repeat the steps for the rest of the workstations, selecting No for step 11.