5.2 Upgrade Instructions

Before you begin

Make sure you are upgrading from version 5.1

Make sure Power Practice is closed on all the computers.

You only need to perform upgrade on the server. The server will automatically push update to workstations.
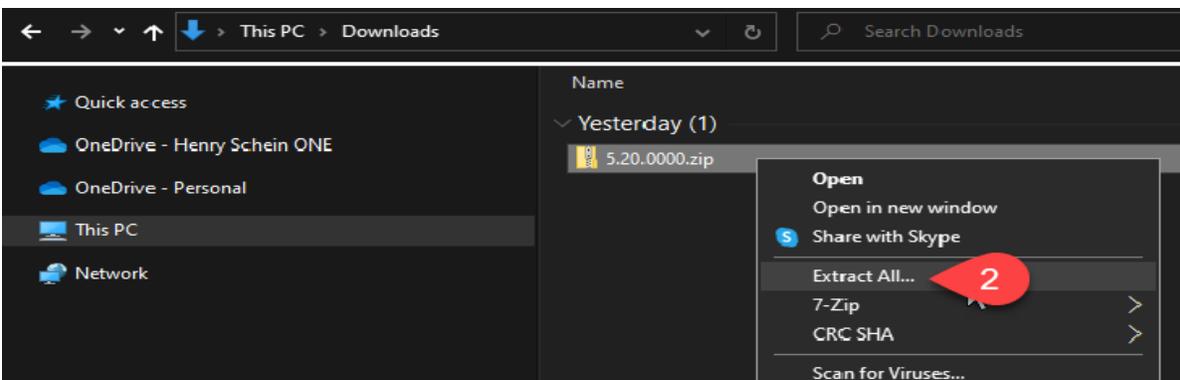
Estimated time for server upgrade is 15 to 30min for completion.
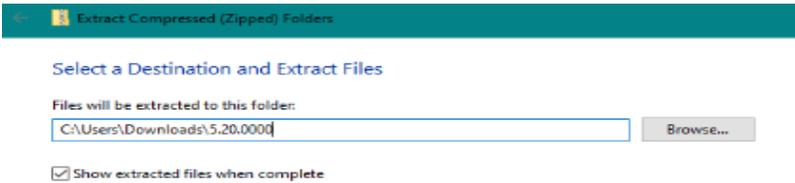
Steps

NOTE: These screenshots were taken from a Windows10 computer using Google Chrome; your experience may differ slightly. In most cases it's OK to select "Yes", "OK", "Allow", or "Run" if you encounter any pop-up messages that are different from the screenshots below.
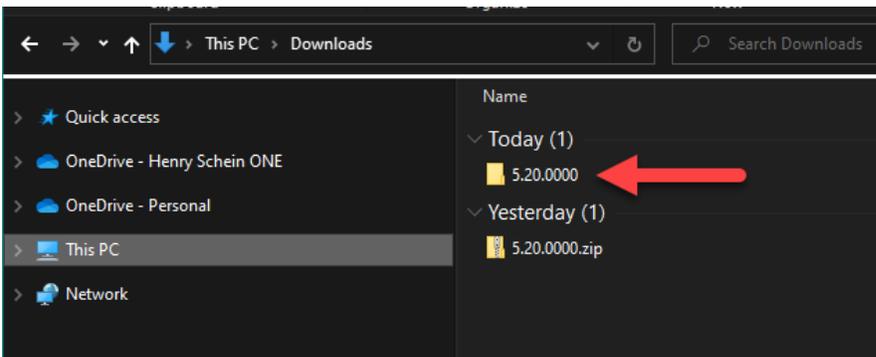

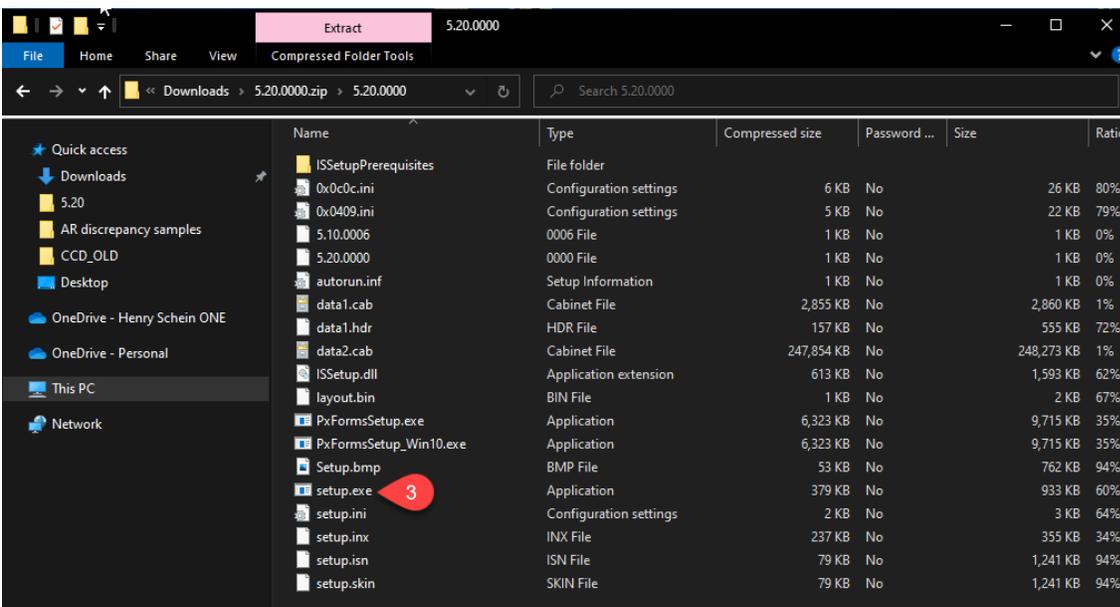
Open the zip file you downloaded.

Right click on the zip file and select **Extract All**.

Extract Compressed (Zipped) Folders

Select a Destination and Extract Files

Files will be extracted to this folder:

C:\Users\Downloads\5.20.0000   Browse...

☑ Show extracted files when complete

Extract   Cancel

Click on **Extract**.

← → ∨ ↑ This PC › Downloads   ↻   🔍 Search Downloads

Name

> ★ Quick access
> ☁ OneDrive - Henry Schein ONE   ∨ Today (1)
> ☁ OneDrive - Personal   📁 5.20.0000
> 💻 This PC   ∨ Yesterday (1)
> 🌐 Network   📁 5.20.0000.zip

Next **open the extracted folder**.

Name	Type	Compressed size	Password ...	Size	Ratio
ISSetupPrerequisites	File folder				
0x0c0c.ini	Configuration settings	6 KB	No	26 KB	80%
0x0409.ini	Configuration settings	5 KB	No	22 KB	79%
5.10.0006	0006 File	1 KB	No	1 KB	0%
5.20.0000	0000 File	1 KB	No	1 KB	0%
autorun.inf	Setup Information	1 KB	No	1 KB	0%
data1.cab	Cabinet File	2,855 KB	No	2,860 KB	1%
data1.hdr	HDR File	157 KB	No	555 KB	72%
data2.cab	Cabinet File	247,854 KB	No	248,273 KB	1%
ISSetup.dll	Application extension	613 KB	No	1,593 KB	62%
layout.bin	BIN File	1 KB	No	2 KB	67%
PxFormsSetup.exe	Application	6,323 KB	No	9,715 KB	35%
PxFormsSetup_Win10.exe	Application	6,323 KB	No	9,715 KB	35%
Setup.bmp	BMP File	53 KB	No	762 KB	94%
setup.exe	Application	379 KB	No	933 KB	60%
setup.ini	Configuration settings	2 KB	No	3 KB	64%
setup.inx	INX File	237 KB	No	355 KB	34%
setup.isn	ISN File	79 KB	No	1,241 KB	94%
setup.skin	SKIN File	79 KB	No	1,241 KB	94%

Double click the **Setup file**.
(The correct Setup file is listed as an Application in the Type Column)

Windows protected your PC

Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.
More info

Don't run

Select the **More Info** option. (Windows 10 and above)

Windows protected your PC

Microsoft Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.

App: setup.exe
Publisher: Unknown publisher

Run anyway   Don't run

Select the **Run anyway** button. (Windows 10 and above)

HENRY SCHEIN ONE
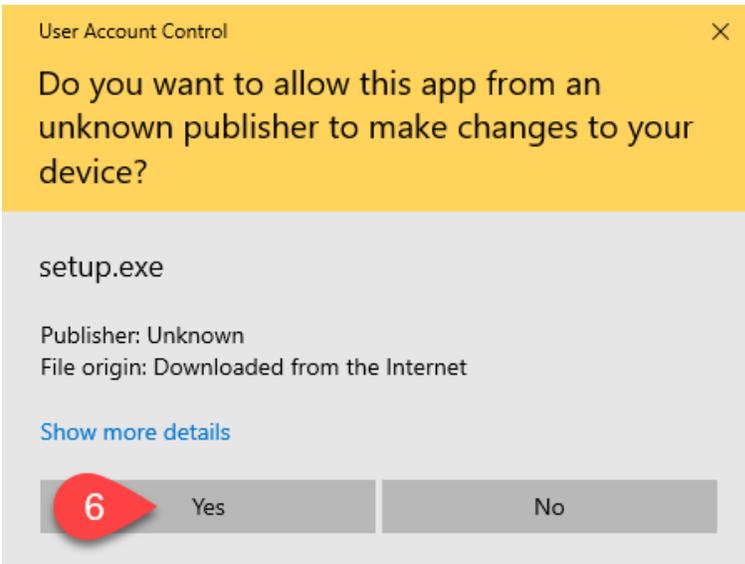
Select the **Yes** button. (Windows 10 and above)
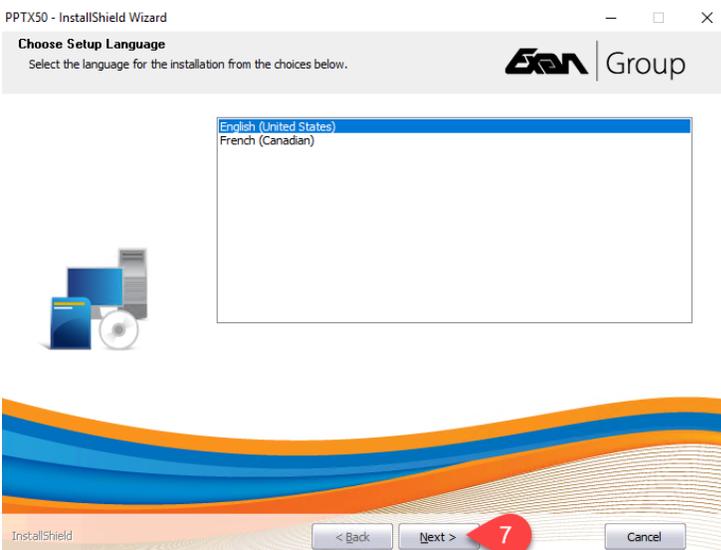
Select the **Next** button.
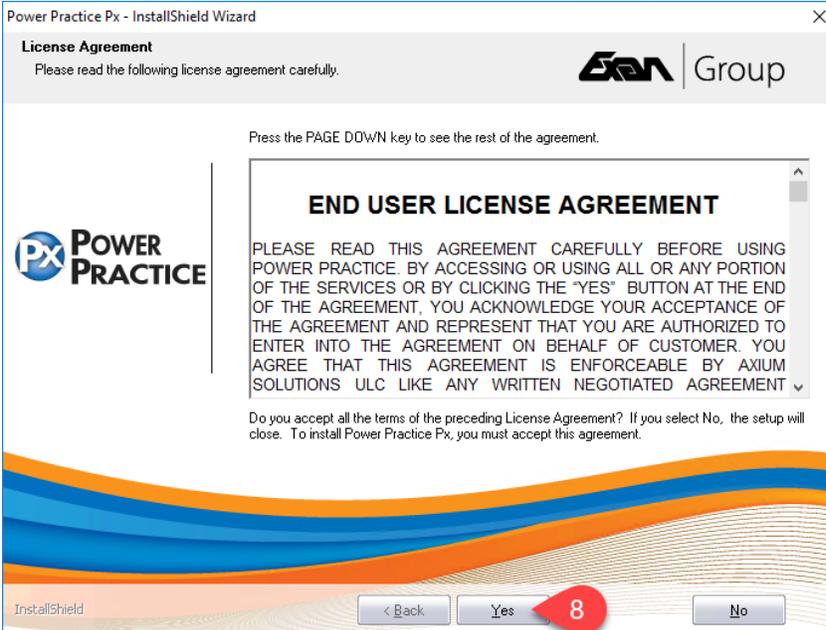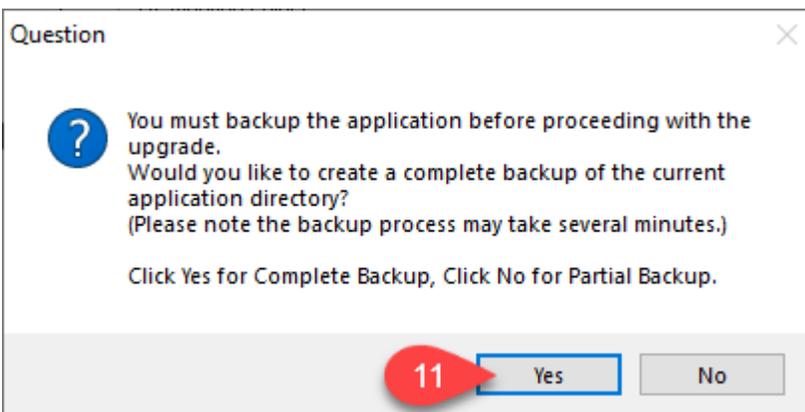
Select the **Yes** button.
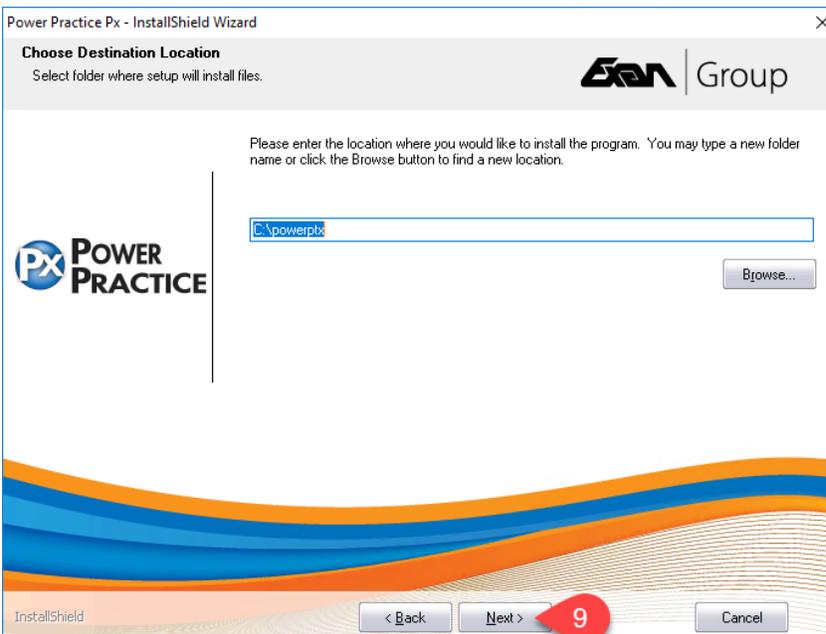
Select the **Next** button.
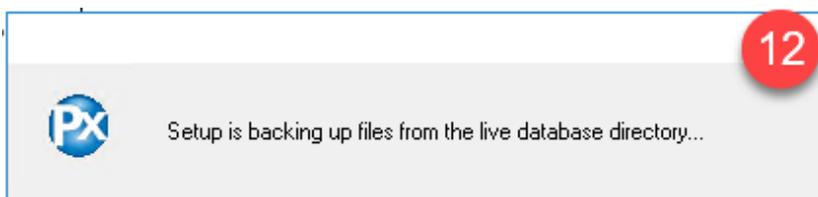**Note:** The C drive is the default drive where Power Practice is installed.
Double check with your office technician if they installed it in a different drive before proceeding.
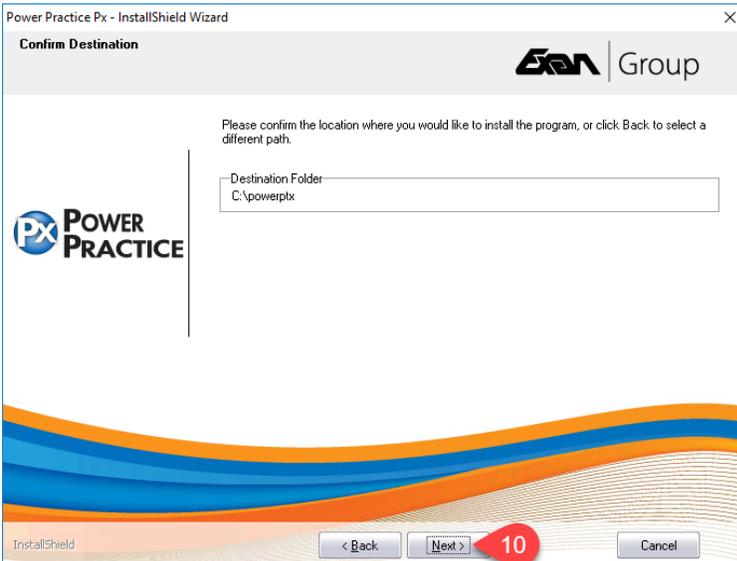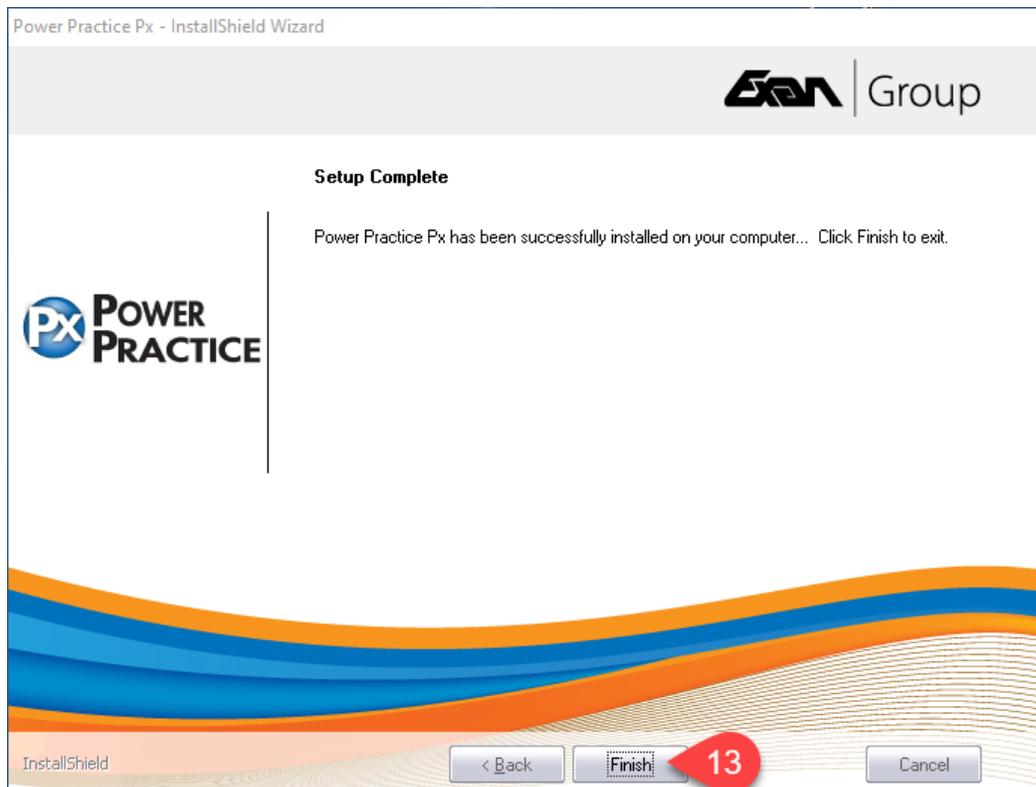
Select the **Next** button.

Select the **Yes** button. (The backup will take some time to complete depending on your entire database size and network speed.)

The upgrade will take a couple minutes to backup the database and then will start and take a couple more minutes to perform the upgrade.

Select the **Finish** button. Your server is now updated.

Please open Power Practice on your workstations. The update will perform automatically for these computers. Wait a few minutes and you will get a pop-up confirming the workstation has been updated.

Please note this auto update feature is only available to Power Practice version 5.1 and above.