Hardware Requirements for Power Practice Version

The following specifications are our ***SUGGESTED MINIMUM REQUIREMENTS FOR NEW HARDWARE.*** Where brand names have been used, comparable substitutes may be acceptable but please contact Exan Support to verify system compatibility.

MINIMUM HARDWARE/OS REQUIREMENTS - SERVER / STAND-ALONE

- 2.0 GHz 64-bit processor
- 8 GB ram (16 GB recommended)
- 1 TB Hard drive space
- Video card that supports DirectX 9 or higher

- Windows Server 2012 or higher.

WORKSTATION

- 2.0 GHz 64-bit processor
- 4 GB ram (8 GB recommended)
- 250 GB Hard drive space
- Video card that supports DirectX 9 or higher

- Windows 8 Pro or later

ALTERNATE BACKUP DRIVE FOR SCHEDULER (OPTIONAL)

As an added precaution between nightly backups, each time an appointment is added or changed, a line is added to a .txt file by day. This can also be written to an external backup device. This can be in the form of a USB memory stick but this device **MUST** be external to the main hard drive.

EDI SERVER

As an alternative to setting up internet connections for each workstation, you could setup an EDI Server. An EDI Server is a separate machine that handles the submission of EDI. It can either be a machine by itself or if you have a dedicated server (one not used as a workstation) it can share that machine.   **The EDI Server cannot be used as a workstation**. For more information regarding the EDI Server, please contact Exan Technical Support.

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REMOTE ACCESS

As part of our support procedures we require some form of remote access software. Power Practice currently uses a licensed version of ShowMyPc.

IF USING POWER PRACTICE FORMS

- A wireless router
- A portable tablet device like an iPad or Samsung Tablet with a minimum 10" screen.

ADDITIONAL HARDWARE SUPPLIES

- Label Printer (we suggest the Dymo Label Writer)
- TWAIN or WIA Compatible scanner
- UPS 750W (or larger) UPS backup power unit (Battery) 750-1000W Units
- Speakers for use with the Optio module.
- Web cam or digital camera (for taking patient pictures)

ADDITIONAL SOFTWARE SUPPLIES

- If your office is planning on using the mail merge function, you will need to purchase **Microsoft Word. Microsoft Office Starter (Microsoft Word Starter)** does not allow for mail merge and is not recommended.
- If you are planning to use the e-mail function built into Power Practice you will need to purchase **and** install the Full version of Outlook. Outlook Express and Outlook Web App will not work.
- Anti-Virus software for all stations connected to the Internet (make sure to disable network scanning)
- **Dragon Naturally Speaking** (for use with Perio Chart Probing)

NOT SUPPORTED

- Windows 95/98/ME/XP/Windows 2000/Server 2003/Win7, Windows 8 Basic Edition/Windows 10 Home
- Internal or USB modems
- Older dot matrix printers (i.e. Raven, Okidata, etc…) may not be compatible.
- Wireless Networks (unless used with Forms) Wireless networks are to be used at your own risk due to the nature of interference that may occur in a dental office from x-ray machines and other devices and can also result in poor signal strength and poor performance. Wireless networks require professional installation to ensure appropriate security measures are in place.