

Migrating Power Practice to a New Server

Please note that these are general instructions on how to migrate Power Practice to a new server. When following these instructions, we are assuming that Power Practice is currently installed on the C drive and that you will be installing it to the C drive on the new server. If you choose to install Power Practice to a different location, then where these instructions tell you to go to C:\powerptx, replace with the destination that you have chosen on the new server.

For the Server

- Backup Power Practice and the data. A quick way to do this is to copy the c:\powerptx directory, then stop the mysql service (open the command prompt and type ***net stop mysql***) and copy c:\mysql\data\powerptx, placing both these folders onto a flash drive or something similar.
- Install the same version on the new server that is currently installed on the old server. The migration will not work if using different versions of Power Practice.
- Open a command prompt on the new server and stop the mysql service. Go into the C:\mysql\data folder and rename the powerptx to powerptxOriginal.
- Copy the C:\powerptx from the old server and paste it over to the C:\powerptx on the new server.
- Copy the C:\mysql\data\powerptx folder from the old server and place it into the C:\mysql\data folder on the new server.

Note: The MySQL folder on the new server must always be in C:\. Moving data to an alternate drive will not work.

- On the new server, open the C:\powerptx\data\windent.ini file. Do a search for DBHostName. Change that to the name of the new server.
- Type ***net start mysql*** in the command prompt.
- If the path has changed, open the C:\powerptx\station.ini and change the path for DBDirectory, ReportsDir, ClaimsDir, ApptBackupsDir, Charting, Attachment.
- Make sure you can log into Power Practice and that the correct data is there.

If the office is using Forms, you will need to re-install the PxForms Setup.

For the Workstations and the Training Database (powerptx\wintrain)

- Remap the workstations to the new server.
- If the drive path to the powerptx on the new server is different, on each workstation open up the

C:\powerptx\station.ini and change the path for DBDirectory, ReportsDir, ClaimsDir, ApptBackupsDir. You may need to use a UNC path.

If the server name has changed, you will need to update the ODBC on all stations. Go into the powerptx directory. Double-click on Edit ODBC Settings.exe. On the System DSN tab, highlight the pptxmysql, click Configure. Change the Database Name to the new server name.

On New Server please ensure specific firewall port numbers are open:

MySQL	TCP	Inbound	3306
Communicator	TCP	Inbound	16464
	TCP	Outbound	
Itrans ICA			9650

Allow for Private and Domain Profile and Deny for Public.

If you have any questions regarding this migration, please call Exan Support at 604-468-6820 option 2 or 1-888-808-6223 option 2 or email support@exansoftware.com and include the office name you will be doing this for.

