

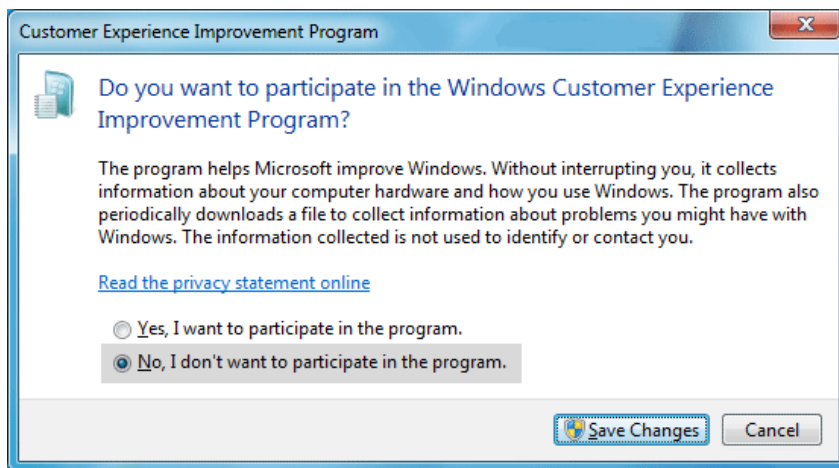
## Common Errors after Install/Upgrade for Power Practice

After upgrading Power Practice to latest version, when you try to launch program, and nothing appears.

Please check the following:

### For **Windows 7**

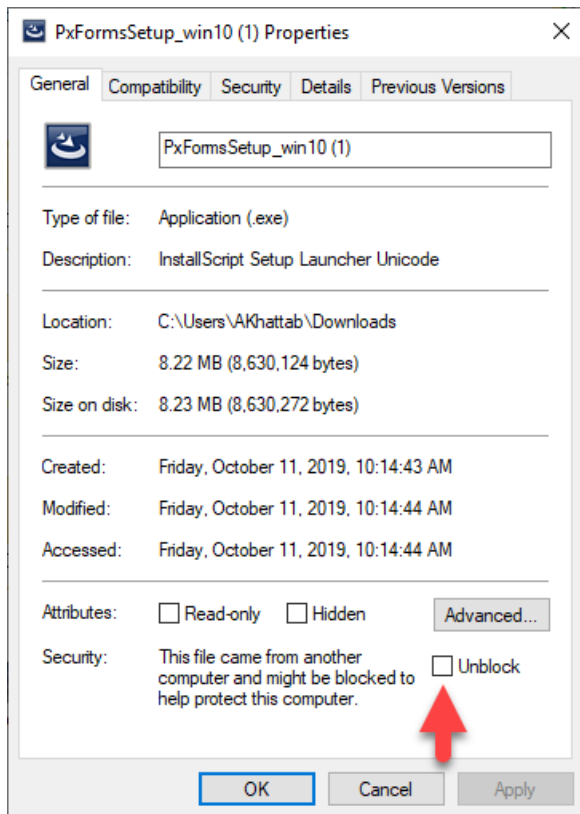
- Please turn off **Customer Experience Improvement Program** (CEIP) within windows. You can find this by clicking on your Windows Start button and typing in **CEIP**.



### For **Windows 10**

You may need to **unblock application** to launch program.

- Right click on application.exe and go into **Properties**.
- Under **General Tab**, you should see **Unblock** (tick this button)



## Windows 7 and Above

If you get a System Error: **Program cannot start because crpe32.dll is missing from your computer.**

- **Please restart your computer.**

